KAISER PERMANENTE Brightview Landscape CO \$750

Coverage for: Individual/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <u>www.kp.org/plandocuments</u> or call 1-855-249-5005 or TTY 711. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-855-249-5005 or TTY 711 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|--|
| What is the overall <u>deductible</u> ? | \$750 Individual / \$1,500 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible?</u> | Yes, <u>preventive care</u> and services indicated in chart starting on page 2. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$3,000 Individual / \$6,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | <u>Premiums, balance-billing</u> charges, health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.kp.org</u> or call 1-855- 249-5005 or TTY 711 for a list of <u>plan</u> <u>providers</u> . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | What You W | /ill Pay | Limitations, Exceptions, & Other Important Information | |
|---|---|---|--|---|--|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | | |
| | Primary care visit to treat an injury or illness | \$25 / visit; <u>deductible</u> does not apply. 20% <u>coinsurance</u> for covered services received during a visit. | Not covered | None | |
| If you visit a health care <u>provider's</u> office or clinic | <u>Specialist</u> visit | \$50 / visit; <u>deductible</u> does not apply. 20% <u>coinsurance</u> for covered services received during a visit. | Not covered | None | |
| | Preventive care/screening/ immunization | No charge; <u>deductible</u> does not apply. | Not covered | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | X-ray: 20% <u>coinsurance</u> Lab: No charge; <u>deductible</u> does not apply. | Not covered | Diagnostic lab services: 20% <u>coinsurance</u> in the outpatient department of a hospital. | |
| | Imaging (CT/PET scans, MRIs) | \$150 / test; <u>deductible</u> does not apply. | Not covered | None | |

| | | What You W | /ill Pay | |
|---|--|---|--|---|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you need drugs to | Generic drugs | \$10 (retail); \$20 (mail order) / prescription; <u>deductible</u> does not apply. | Not covered | Up to 30-day supply (retail) or 90-day supply (mail order). Subject to <u>formulary</u> guidelines. Federally mandated over the counter items are covered with a prescription. No charge for women's <u>preventive</u> contraceptives, in accordance with <u>formulary</u> guidelines. |
| treat your illness or condition More information about <u>prescription</u> drug coverage is | Preferred brand drugs | \$35 (retail); \$70 (mail order) / prescription; <u>deductible</u> does not apply. | Not covered | Up to 30-day supply (retail) or 90-day supply (mail order). Subject to <u>formulary</u> guidelines. Federally mandated over the counter items are covered with a prescription. No charge for women's <u>preventive</u> contraceptives, in accordance with <u>formulary</u> guidelines. |
| available at www.kp.org/formulary | Non-preferred brand drugs | \$70 (retail); \$140 (mail order) / prescription; <u>deductible</u> does not apply. | Not covered | Up to 30-day supply (retail) or 90-day supply (mail order). No charge for contraceptives. Subject to <u>formulary</u> guidelines. Must be approved through exception process. |
| | Specialty drugs | \$150 (retail); \$300 (mail order) / prescription; <u>deductible</u> does not apply. | Not covered | Up to 30-day supply (retail) or 90-day supply (mail order). Subject to <u>formulary</u> guidelines. |
| If you have | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | Not covered | None |
| outpatient surgery | Physician/surgeon fees | 20% coinsurance | Not covered | None |
| | Emergency room care | \$200 / visit; <u>deductible</u> does not apply. | \$200 / visit; <u>deductible</u> does not apply. | <u>Copayment</u> waived if admitted directly to the hospital as an inpatient. |
| lf you need | Emergency medical transportation | \$75 / trip; <u>deductible</u> does not apply. | \$75 / trip; <u>deductible</u> does not apply. | None |
| immediate medical attention | <u>Urgent care</u> | \$25 / visit; <u>deductible</u> does not apply. 20% <u>coinsurance</u> for covered services received during a visit. | \$25 / visit; <u>deductible</u> does not apply. 20% <u>coinsurance</u> for covered services received during a visit. | <u>Non-Plan providers</u> covered when temporarily outside the service area. |

| | | What You Will Pay | | | |
|--|--|---|--|--|--|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you have a | Facility fee (e.g., hospital room) | 20% <u>coinsurance</u> | Not covered | None | |
| hospital stay | Physician/surgeon fees | 20% <u>coinsurance</u> | Not covered | None | |
| If you need mental health, behavioral health, or substance | Outpatient services | \$25 / visit; <u>deductible</u> does not apply. 20% <u>coinsurance</u> for covered services received during a visit. | Not covered | \$12 / group visit; <u>deductible</u> does not apply. | |
| abuse services | Inpatient services | 20% coinsurance | Not covered | None | |
| 16 | Office visits | 20% <u>coinsurance</u> | Not covered | <u>Cost sharing</u> does not apply to certain <u>preventive</u> <u>services</u> . Maternity care may include test and services described elsewhere in the SBC (i.e.ultrasound). | |
| lf you are pregnant | Childbirth/delivery professional services | 20% coinsurance | Not covered | None | |
| | Childbirth/delivery facility services | 20% coinsurance | Not covered | None | |
| | Home health care | No charge | Not covered | Limited to less than 8 hours / day and 28 / hours / week. 100 visits limit / year. | |
| If you need help | Rehabilitation services | Outpatient services: \$25 / visit; <u>deductible</u> does not apply. Inpatient services: 20% <u>coinsurance</u> | Not covered | Outpatient: 20 visits / therapy / year (autism spectrum disorders are not subject to the visit limit). Inpatient: Multi-disciplinary facility limited to 60 days per condition / year | |
| recovering or have other special health | Habilitation services | \$25 / visit; <u>deductible</u> does not apply. | Not covered | 20 visits / therapy / year (autism spectrum disorders are not subject to the visit limit). | |
| needs | Skilled nursing care | 20% coinsurance | Not covered | 100 days limit / year. | |
| | <u>Durable medical</u> equipment | 20% coinsurance | Not covered | Subject to <u>formulary</u> guidelines. Prosthetic arms and legs: 20% <u>coinsurance</u> ; <u>deductible</u> does not apply. | |
| | Hospice services | No charge; <u>deductible</u> does not apply. | Not covered | None | |

| | | What You Will Pay | | | |
|---|----------------------------|---|--|---|--|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If your child needs dental or eye care | Children's eye exam | \$25 / visit for refractive exam; <u>deductible</u> does not apply. 20% <u>coinsurance</u> for covered services received during a visit. | Not covered | None | |
| | Children's glasses | Not covered | Not covered | None | |
| | Children's dental check-up | Not covered | Not covered | None | |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT (| Cover (Check your policy or plan document for more inform | nation and a list of any other <u>excluded services</u> .) | |
|---|--|---|--|
| Children's glassesCosmetic surgery | Dental care (Adult and child)Long-term care | Non-emergency care when traveling outside the U.S. Routine foot care Weight loss programs | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) | | | |
| Acupuncture (25 visit limit / year) | Hearing aids with limits (Up to age 18) | Private-duty nursing (Inpatient) | |
| Bariatric surgery | Infertility treatment | Routine eye care (Adult) | |
| Chiropractic care (25 visit limit / year) | | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services | 1-855-249-5005 (TTY: 711) or <u>www.kp.org/memberservices</u> |
|--|---|
| Department of Labor's Employee Benefits Security Administration | 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u> |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> . |
| Colorado Department of Insurance | 303-894-7490 (instate, toll-free: 800-930-3745) or insurance@dora.state.co.us |

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-855-249-5005 (TTY: 711) Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5005 (TTY: 711) Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-855-249-5005 (TTY: 711) Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-249-5005 (TTY: 711)

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| P | eg i | s Ha | iving | a Baby |
|---|------|------|-------|--------|
| | | | | |

(9 months of in-network pre-natal care and a hospital delivery)

| The plan's overall deductible | \$750 |
|---------------------------------|-------|
| Specialist copayment | \$50 |
| Hospital (facility) coinsurance | 0% |
| Other (blood work) coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

| Total Example Cost | \$12,800 |
|--------------------|----------|
| | |

In this example, Peg would pay:

| Cost Sharing | | |
|----------------------------|---------|--|
| Deductibles | \$750 | |
| Copayments | \$30 | |
| Coinsurance | \$2,200 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$3,040 | |

| Managing Joe's type 2 Diabetes |
|---|
| (a year of routine in-network care of a well- |
| controlled condition) |

| The plan's overall deductible | \$750 |
|---------------------------------------|-------|
| Specialist copayment | \$50 |
| Hospital (facility) coinsurance | 20% |
| Other (blood work) <u>coinsurance</u> | 0% |
| · · · · · · | |

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

| Total Example Cos | st | \$7,400 |
|---------------------|--------------|---------|
| n this example, Joe | would pay: | |
| (| Cost Sharing | |
| Deductibles | | \$0 |
| Conavments | | \$700 |

| Coinsurance | \$300 |
|----------------------------|---------|
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Joe would pay is | \$1,060 |

Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The plan's overall deductible | \$750 |
|--|-------|
| Specialist copayment | \$50 |
| Hospital (facility) <u>coinsurance</u> | 20% |
| Other (x-ray) coinsurance | 20% |

This EXAMPLE event includes services like:

Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)*

| Total Example Cost | \$1,900 |
|--------------------|---------|
|--------------------|---------|

In this example, Mia would pay:

| Cost Sharing | | |
|----------------------------|-------|--|
| Deductibles | \$200 | |
| Copayments | \$400 | |
| Coinsurance | \$30 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$630 | |

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of Colorado (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call 1-800-632-9700 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail at: Customer Experience Department, Attn: Kaiser Permanente Civil Rights Coordinator, 2500 South Havana, Aurora, CO 80014, or by phone at Member Services: 1-800-632-9700.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-632-9700** (TTY: **711**).

አማርኛ (Amharic) ማስታወሻ: የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-800-632-9700** (TTY: **711**). العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-632-9700 1-800 (TTY: TTY).

Ɓǎsóò Wùdù (Bassa) Dè dɛ nìà kɛ dyédé gbo: O jǔ ké m Bàsóò-wùdù-po-nyò jǔ ní, nìí, à wudu kà kò dò po-poò béìn m gbo kpáa. Đá 1-800-632-9700 (TTY: 711) 中文 (Chinese) 注意:如果您使用繁體中文,您可以免 費獲得語言援助服務。請致電 1-800-632-9700 (TTY:711)。

فارسی (Farsi) توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-632-9700 (TTY: 117)تماس بگیرید.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-632-9700** (TTY: **711**).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-632-9700** (TTY: **711**).

Igbo (Igbo) NRŲBAMA: O bụrụ na ị na asụ Igbo, ọrụ enyemaka asụsụ, n'efu, dịịrị gị. Kpọọ **1-800-632-9700** (TTY: **711**).

日本語 (Japanese) 注意事項:日本語を話される場合、 無料の言語支援をご利用いただけます。1-800-632-9700 (TTY: 711)まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-632-9700 (TTY: 711) 번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-800-632-9700 (TTY: 711).

नेपाली (Nepali) ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । 1-800-632-9700 (TTY: 711) फोन गर्नुहोस् । Afaan Oromoo (Oromo) XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa **1-800-632-9700** (TTY: **711**).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-632-9700 (TTY: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-632-9700 (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-632-9700** (TTY: **711**).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-632-9700** (TTY: **711**).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-800-632-9700 (TTY: 711).